

	TOWN OF CARMAN	POLICY NO. 009
	ADOPTED BY: Resolution No.009/24	Last Updated: Jan 2024
	DATE: January 2nd 2024	Page: 1 of 8
	TITLE: Accessibility Plan Policy	Department: All

STATEMENT OF COMMITMENT: The Town of Carman is committed to ensuring equal access and participation for all people, regardless of their abilities. We are committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in inclusion. We are committed to meeting the needs of people who face accessibility barriers by identifying, removing, and preventing these barriers and by meeting the requirements of The Accessibility for Manitobans Act.

OVERVIEW OF PROGRAMS AND SERVICES:

- Utility
- Public Works
- Building Services
- By-law Enforcement
- Tourism
- Economic Development
- Fire Protection Services
- Recreation
- Municipal Services

ACCESSIBILITY ACHIEVEMENTS

- Municipal Office (including washrooms, front doors, washrooms, and Council Chamber) is accessible; main and back doors have door openers; accessible parking stalls and lift for access to all floors.
- All services provided and public meetings, upon request, could be accommodated for visual accessibility.
- All staff are instructed to ask public "how can I help you" when accessibility (physical, mental, mobility, dexterity, vision, hearing, cognitive, etc.) may be an issue.
- Website is compatible with visual and hearing accessibility applications.
- Fire Hall (including washrooms and Boardroom) is accessible; accessible parking stalls and main door has a door opener.

GENERAL GOVERNMENT – Accessibility Plan

- **Municipal Shop** (including washrooms and lunchroom) is accessible; accessible parking stalls and as the need arises the main door will have door openers installed.

- **Municipal Airport** (including washrooms and Boardroom) is accessible; main door is at ground level and has accessible parking stalls.
- **Carman Community Health Clinic** (including washrooms) is accessible; main door has a door opener and accessible parking stalls.
- **Arena** (including washrooms and lunchroom) is accessible; main door has a door opener and accessible parking stalls.
- **Community Hall** (including washrooms and kitchen) is accessible and accessible parking stalls.
- **Library** (including washrooms and lunchroom) is accessible; has a new accessible front entrance with a ramp and door opener, lower customer service counter and accessible parking stalls.
 - Boyne Reginal Library offers accessible library services such as;
 - Closed Captioned DVD's, Large Print Books, Audio Books, E-Libraries, NNELS (National Network for Equitable Library Service.), and Delivery Service every 2 weeks, and
 - Public computers.
- **Carman Aquatic Centre and Splash Park** (including washrooms) are accessible and accessible parking stalls.
- **Kings Park Picnic Shelter** (including washrooms) is accessible.
- **Other cultural facilities we are working towards making more accessible are as follows;**
 - Campground, including washrooms and showers
 - Playgrounds
 - Soccer Pitches and Baseball Diamonds
 - Museum Buildings
 - Golden Prairie Arts Council
 - Community Hall
- **Water & Wastewater Facilities**
 - Potable water pumps are accessible at ground level.

BARRIERS TO ACCESSIBILITY

- Forms may be small to read/are not translated into audio.
- No handicap parking stalls at the municipal office.
- All services provided and public meetings, upon request currently are not accommodated for hearing accessibility.
- Any temporary barriers that may be created can be overcome through assistance from staff upon request.

POLICIES:

Upon request, the Town of Carman will gather and provide information in an accessible format or with communication supports that consider a person's specific needs.

All accessibility standards must be reviewed at a minimum of every 5 years.

Council may make changes at any time to this policy.

The Town of Carman in partnership with the RM of Dufferin is committed to ensuring equal access and participation for all people, regardless of their abilities. we are committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in inclusion. We are committed to meeting the needs of people who face accessibility barriers by identifying, removing, and preventing these barriers and by meeting requirements of The Accessibility for Manitobans Act. Council ensures that through internal policies and initiatives all staff are orientated and accustomed to the environment that they work in. Council has committed to the accessibility and training for use of these essential units. Public Buildings have been equipped with AEDs; Council has committed to the accessibility and training for use of these essential units.

Policies

Upon request the Town of Carman with the RM of Dufferin gather and provide information in an accessible format or with communication supports that consider a person’s specific needs.

Action 1	
Initiatives/ Actions <ul style="list-style-type: none"> • Continue to train all staff to meet people where they are at in terms of communication and assistance (ask how residents can be helped; don't assume staff knows the needs) 	Expected Outcomes <ul style="list-style-type: none"> • Ensures all residents can access all services and opportunities available at Memorial Hall.
Action 2	
Initiatives/ Actions <ul style="list-style-type: none"> • Continue to ensure snow and ice removal is appropriate in parking lot and sidewalk. 	Expected Outcomes <ul style="list-style-type: none"> • Provides better physical access to the building in inclement weather.
Action 3	
Initiatives/ Actions <ul style="list-style-type: none"> • Include in the hiring package our accessibility policy. 	Expected Outcomes <ul style="list-style-type: none"> • Ensures all new staff is up to date and knowledgeable about accessibility.

Conclusion

The Town of Carman in partnership with the RM of Dufferin continues to work towards ensuring accessibility for all communities within our jurisdiction, improvement will continue to be identified and improved for all people living, working, or visiting our communities.

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