



# 2024 Winter Newsletter



On behalf of your RM of Dufferin Council and Staff, it is our pleasure to bring Greetings to you all, and trusting the past few weeks brought the joy of family, friends, and a reflection on the year past. Thankful for another year of activity and opportunity within our Municipality. With 2023 behind us, we look forward to continuing our work with energy and optimism in 2024.

The RM of Dufferin has been actively progressing on the work plan for the Asset Management Plan in 2023 and preparing for 2024. The implementation has begun for new (GIS) computer software to assist with storing, managing, analyzing, editing, and visualizing our asset information in interactive maps, which will help us to solve real-world problems and make informed decisions. The RM of Dufferin was accepted into the Federation of Canadian Municipalities pilot program called Climate Action Cohort, which the RMs focus was to address policy issues related to water management. The RM of Dufferin plans to meet with provincial stakeholders in the new year to discuss surface/subsurface drainage, environmental impacts, and regulatory processes.

The 2021 Flood Disaster Financial Assistance Claim is still in progress, with a few remaining site repairs completed and one bridge remaining to be replaced. The Bridge project is set to have geotechnical and engineering testing completed, the existing structure will be dismantled, and the materials are on order for the new structure. We hope to have the entire project completed by fall of 2024. Keeping our roads infrastructure up to date and intact is also important to our local economy and transportation systems.

The Carman Dufferin Grey Planning District open houses have provided a starting point for the three councils to review the development plan and zoning bylaws for the planning district. Many meetings will continue throughout the next year to complete this review and revision. The intent of the review is to have provincial contribution and professionals assist the Planning District in addressing policy issues, facilitating the growth of all three municipalities, and aligning with the long-term goals of the communities.

It is a blessing for me to see your Council and Staff working together well as a Team to do everything practical and possible to keep our Community well maintained and ready for any growth opportunities and improvements.

We thank you for your support, and reaching out to us with your questions, suggestions, and words of encouragement.

**Cor Lodder - Reeve - RM of Dufferin**

Phone 204-745-0493

cor.lodder@dufferincouncil.com



## Utility Rate Increases

**Water Rate Increases as approved by The Public Utilities Board Order No. 138/22, effective for consumption as of January 1, 2024 are as follows:**

All metered water sold in the Rural Municipality of Dufferin will be charged at the rate of \$21.03 per 1,000 gallons, with minimums as follows:

Meter Size	Group Capacity Ratio	Water Included Gallons	Customer Service Charge	Commodity Charges Water	Total Quarterly Minimum
5/8"	1	3,000	\$29.01	\$63.09	\$92.10
3/4"	2	6,000	\$29.01	\$126.18	\$155.19
1"	4	12,000	\$29.01	\$252.36	\$281.37
1 1/2"	10	30,000	\$29.01	\$630.90	\$659.91
2"	25	75,000	\$29.01	\$1,577.25	\$1,606.26
3"	45	135,000	\$29.01	\$2,839.05	\$2,868.06

All **Bulk** water sold by the Rural Municipality of Dufferin will be charged at the rate of \$22.61 per 1,000 gallons.



The Rural Municipality of Dufferin has an emergency notification, All-Net "Connect" communication automation system. The municipality can quickly deliver messages to targeted areas or the entire municipality. "Connect" by All-Net will allow the office to deliver messages to you via phone call (landline or mobile device), through text, or email. To sign up for "Connect" by All-net and to add your contact information, email [utility@rmofdufferin.com](mailto:utility@rmofdufferin.com), call the office at 204.745.2301 or visit our website at [www.carmanmanitoba.ca](http://www.carmanmanitoba.ca).

**In the event of a water break or boil water advisory, if you are affected you will be personally notified from the office or the connect system.**

**If you do not receive a notification, then you are not affected.**

### Rental Properties

Please be advised that if you are a Landowner that rents out a house on your property that has rural water, **YOU, the Landlord are responsible for making arrangements for that water account. You must notify the RM of the move in, for your renter, or the move out.** Please contact the office to update **YOUR** Renter's contact information and mailing address. Call Jeanne at 204.745.2301 or e-mail [utility@rmofdufferin.com](mailto:utility@rmofdufferin.com)

### Move In and Outs

When moving, if moving OUT please contact the RM of Dufferin office to arrange a final water meter reading. Please provide at least a week minimum of notice. If moving IN, please contact the office to set up your new utility account. Contact Jeanne at 204.745.2301 or email [utility@rmofdufferin.com](mailto:utility@rmofdufferin.com)

### There are several options available for paying your bill's

**Online Banking:** Add us as a payee to your online banking. You can set up your water and tax payments to either "Dufferin (Rural Municipality of/Rural Mun/RM) - Utility or Water" or "Dufferin (Rural Municipality of/Rural Mun/RM) - Taxes". Use the account number (numbers only) listed on your bill. If you require assistance through this process, let us know.

On our website you can pay through PaySimply using your credit card. There is a service fee applied at the time of transaction for the use of this service that the RM of Dufferin does not earn any revenue from.

**Pre-Authorized Payments:** Automatic withdrawal for full payment of your bill or a set monthly budget amount can be arranged. Contact us for more information or to get set up for pre-authorized payments.

In the office, we accept **Debit/Interac, Cash, Cheques, and Post-Dated Cheques**, or mail us your cheque/post-dated cheque to Box 100, Carman, MB R0G 0J0.

**Call us at 204.745.2301 if you need additional assistance**

**Any payments received after the due date will be subject to penalty @ 1.25%**

### Address Numbers Help in Emergencies!!



**Your address number can be the difference between life & death!** If you need emergency services at your residence or business, you want them to find you as quickly as possible. It is **important YOU know your civic address and road number**, the two combined are what will help emergency services find you. Rural or Urban, the number assigned to your house/yard may be the same as another house/yard number, however the **Road or Street** is what distinguishes you from someone else. Please allow us to help you assist firefighters and paramedics in arriving on time in times of emergency. Please ensure your civic address # and Road # (e.g., 33014 Rd 28W) is clearly visible to all at the end of your driveway/approach. **Ensure YOU are able to be found in your time of need! It just might save a life!**

### Utility Reminder

Just a reminder that any outstanding utility balances, including from your rental properties, will be transferred to taxes at the end of the year. To assist in making it easier to pay your utility account, pre-authorized payment options are available. If you would like more information or to get set up for pre-authorized payments for both quarterly billed amounts as well as monthly budget plan amounts, please contact Jeanne at 204.745.2301 or email [utility@rmofdufferin.com](mailto:utility@rmofdufferin.com)

### Waterline Connections

If you are thinking of connecting to rural water in 2024, please contact Jeanne at the office by calling 204.745.2301 or email [utility@rmofdufferin.com](mailto:utility@rmofdufferin.com)

**For information on recreation programs please visit our website:**  
[carmanmanitoba.ca/parks-recreation-home/](http://carmanmanitoba.ca/parks-recreation-home/)

**For information on building codes, permits, and subdivisions please visit our website:**  
[carmanmanitoba.ca/cdgpdpd-home/](http://carmanmanitoba.ca/cdgpdpd-home/)

### 2024 RM of Dufferin Council Meetings

Tuesday, January 16th	7:00pm
Tuesday, February 20th	7:00pm
Tuesday, March 19th	7:00pm
Tuesday, April 16th	7:00pm
Tuesday, May 21st	7:00pm
Tuesday, June 18th	7:00pm
Tuesday, July 16th	7:00pm
Tuesday, August 20th	7:00pm
Tuesday, September 17th	7:00pm
Tuesday, October 15th	7:00pm
Tuesday, November 19th	7:00pm
Tuesday, December 10th	7:00pm



**Transfer Station Hours**  
**Monday, Wednesday & Friday**  
1:00 pm – 4:00 pm  
**Tuesday & Thursday**  
CLOSED  
**Saturday**  
11:00 am – 4:00 pm



Keeping our Municipality clean of waste and garbage is important. Be a part of the solution by reporting it if you see anyone dumping in our ditches or under our bridges.

### R.M. of Dufferin Contact Info

12-2<sup>nd</sup> Ave S.W., Box 100  
Carman, MB R0G 0J0

**R.M. Office.....204.745.2301**  
**Fax.....204.745.6348**  
**R.M. Shop.....204.745.2483**  
**After Hours Water Emergency...204.750.2652**  
**Stephenfield Water Plant.....204.828.3434**  
**Waste Transfer Station.....204.745.2210**  
**RCMP Non-Emergency.....204.745.6773**  
**Hospital Non-Emergency.....204.745.2021**  
**Fire/Ambulance/RCMP EMERGENCY.....911**  
**[www.carmanmanitoba.ca](http://www.carmanmanitoba.ca)**